Cleo VLProxy™

Release Notes

Version 3.8.2

January 2020

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VLProxy version 3.8.2 release notes

Cleo VLProxy is a firewall proxy tool that allows you to place Cleo Harmony, Cleo LexiCom, or Cleo VLTrader inside the firewall and keep your documents secure while communicating with your trading partners. Cleo VLProxy is an HTTP forward and reverse proxy designed specifically for use with Cleo VersaLex. Cleo VLProxy normally runs in the DMZ (demilitarized zone) and forwards requests between Cleo VersaLex inside the company (behind the firewall) and external hosts on the Internet.

Cleo Technical Support

Standard Cleo Technical Support is available from 7am - 7pm CST, Monday through Friday. Support availability might differ depending on your support package.

Training and a support subscription are required to work with a Cleo technical support analyst for all products, except Cleo LexiCom.

When contacting the Cleo support team, have your contact information, the name of product you are calling about, and your serial number, if available. During the support process we may request additional information (for example, a support bundle) that will vary depending on the type of request or issue.

Requests are handled on a callback basis in the order they are received. The Cleo support answering service or web form will collect your information and your request will be placed in our callback queue.

To contact Cleo Technical Support:

- Use the request form at: https://support.cleo.com/hc/en-us.
- Call us:
  - 1-815-282-7894
  - US (toll free): 1-866-444-CLEO(2536)
  - UK: 02038653439

What's new in version 3.8.2

Cleo VLProxy version 3.8.2 is released in tandem with Cleo Harmony, Cleo VLTrader, and Cleo LexiCom versions 5.6.2. In this release, reverse proxy support has been added for AS4 messages when used with Cleo Harmony.

Update history

The following sections contain descriptions of enhancements, bug fixes, and known issues in version 3.8.2 and subsequent releases:

Enhancements and fixed issues in version 3.8.2

Enhancements

- Added reverse proxy support for AS4 messages. Asynchronous receipts are currently not supported.

  Note: Cleo Harmony 5.6.2.0 is required.

Bug Fixes

- Fixed an issue where a long HTTP connection could cause Garbage Collection to not run, which could cause an increase in memory usage.